



114 W. Jefferson, Bloomfield  
www.mycmtech.com • 641-664-2074

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# NEWSLETTER

## MyTVs App

We have a new way of controlling your TV from your phone:

1. Download the MyTVs app form the appropriate user store (Apple App store or Google Play Store)
2. Select the MyTVs icon from the screen of your phone. Click ADD NEW ACCOUNTS.
3. Follow the steps in the App to link your device to your Video Account through your STB.
4. Select Menu on your TV remote control.
5. Arrow down to settings-Apps-Device Code.
6. In the Manage your Devices screen, Your device code will appear in the window.
7. Enter the Device code into your MyTVs App.
8. Click PAIR DEVICE.



Now you are ready to use your phone to control your tv, and record something when you are not at home.

Also with this app, you can use voice commands to request a channel, search for programming, play a recording, or complete many other important remote control functions.



## 3 Scholarship Opportunities for High School Seniors

Citizens Mutual is offering to seniors whose parents are members of the Cooperative:

In 2019, FRS (Foundation of Rural Service) Scholarship will award \$125,000 in scholarships in honor of the foundation's 25th anniversary. Each year, the foundation gives \$2,500 scholarships to an exceptional group of rural students for their first year of college or vocational school. Additionally, several named scholarships are given to a select group of the over 1,500 applicants. To be eligible for this scholarship your parents are required to have service with Citizens Mutual Telephone Cooperative. These applications can be picked up at the High School Guidance Counselor or at Citizens Mutual Telephone and need to be postmarked by March 1, 2019.

Aureon is pleased to announce the launch of the 2019 Scholarship Program! The Aureon Scholarship makes \$10,000 in funds available to students pursuing a STEM-related course of study (science, technology, engineering or mathematics) and residing in a home with service from an Iowa Independent Telecommunications Company (ITC).

The application and additional information are available at [Aureon.com/Scholarship](http://Aureon.com/Scholarship) All eligible students submitting a complete application will be considered. The Scholarship Program will award \$10,000 in funds as follows:

- One \$3,000 scholarship
- Two \$2,000 scholarships
- Three \$1,000 scholarships

Applications will close on March 1 and winners will be announced in late April.



The Iowa Communications Alliance is pleased to announce the availability of one college scholarship to high school seniors payable at \$1,500 per year for up to four years (up to \$6,000). Our mission is to assist students from rural areas across Iowa with financial assistance to pursue higher education and to stay in rural Iowa after graduation.

### ELIGIBILITY

Applicants must satisfy all the following:

- Be a graduating high school senior.
- Be accepted by or be enrolled in an accredited two or four-year college/university or vocational school.
- Receive any qualifying service from an Iowa Communications Alliance service provider member and be from a rural area.
  - Have a least a 3.5 on a 4.0 scale or 4.5 on a 5.0 scale for a cumulative grade point average.
  - Express an interest to live and work in a rural community following graduation.
  - Be sponsored by your local telecommunications service provider (contact your provider to determine if they are a member).
  - Children of Iowa Communications Alliance member employees are not eligible for the general scholarship but are eligible for Member Employee Scholarship. The application can be accessed online at [www.IACommunicationsALL.org](http://www.IACommunicationsALL.org) completed electronically and include all attachments. The Application deadline is March 13, 2019.

# Closed Captioning

The Federal Communications Commission (FCC) is concerned that consumers may experience difficulty in receiving and/or viewing closed captioning on some digital television (DTV) programming, including high definition television (HDTV), provided by a subscription video provider.

If you have difficulties from Citizens Mutual Telephone Cooperative, you should ensure that the captioning function on your set-top box, if applicable, is turned on and ensure that the captioning function on your DTV is also turned on.

If you are still unable to view closed captions, you should contact the cooperative for assistance.

## **For Immediate closed captioning concerns:**

Customer Service  
Phone (24hrs): 641-664-2074  
Fax (24hrs): 641-664-9780  
Email: mycmtech@mycmtech.com

## **To file a written complaint regarding closed captioning issues contact:**

Citizens Mutual Telephone Cooperative  
Attn: Joe Snyder, General Manager  
114 W Jefferson St, PO Box 130  
Bloomfield, IA 52537  
Phone: 641-664-2074  
Fax: 641-664-9780  
Email: mycmtech@mycmtech.com

## **Watch out for pedestals**

It is a new year and Citizens Mutual would like everyone to be watchful of the phone pedestals in the alleys and along the side of roads and drives.

When a pedestal gets damaged, it can affect service to a large number of customers. So whether you are pushing snow this winter, burning weeds this spring, or clearing and mowing ditches and fence rows this summer, please watch out for the phone pedestals.



## **Annual Meeting and Summary of By-Laws**

The following information is provided in accordance with the requirements of the Rural Utility Services (RUS):

- The Cooperative's annual meeting shall be held each year on the date designated by the Board of Directors.
- Notices shall be mailed to each member prior to each annual meeting.
- Each member shall be entitled to one vote on each item submitted at the meeting.
- All questions shall be decided by majority vote of those members present or represented by mail, except those requiring 2/3's vote according to the Articles of Incorporation.
- Each director shall select and appoint a member of the Nominating Committee.
- The members of the Nominating Committee shall nominate cooperative members for vacancies on the Board of Directors in accordance with the prescribed director area representation.
- A statement of the nominations shall be mailed to each member not later than sixty days prior to the annual meeting.

The Cooperative's complete by-laws are printed in the information pages of your telephone directory.



Welcome to



**Bloomfield**

Gary Russell	22942 Lilac Ave.	664-1670
Wells Hometown Drug	208 E. Franklin St.	664-3100
The Little Red Hen Café	105 W. Jefferson St.	664-3422

## Aureon Charity Grant Program

Aureon invites public and private non-profit agencies to submit proposals for consideration in assisting in your charity drives and/or funding of a specific project for your respective communities.

Only those communities served by Aureon participating telecommunications companies are eligible to submit proposals.

Applications may be submitted anytime during the year. The committee will review quarterly the applications received by the end of each quarter.

Applicants will be notified of funding decisions. Most awards range in amounts from \$250 to \$1,500. Applications are now taken online only and are available at the following address:

<https://www.surveymonkey.com/r/aureongrants>

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or **641.664.3664**

607 W Chestnut St. • Bloomfield

A black and white photograph of a dump truck with its bed raised, dumping material.

Call us today for details on a

## Haier 32" TV



**\$169.<sup>00</sup>**

Citizens Mutual Hours: 8 a.m.-5 p.m. Monday, Tuesday, Thursday and Friday; 8:30 a.m.-5 p.m. Wednesday

**Call Iowa One Call before you dig: 811 • Internet Tech Support: 1-800-205-1110**

Payments are due on the 20th of each month.

For your convenience, Citizens Mutual offers Automatic Bank Deduct, payment boxes in the front of the building and in the alley, payment via e-statement and automatic credit card payment.